



Client: National Bank of Egypt (NBE)

Product: Intranet Portal, Digital Signature, Meeting Management System (MMS), Document Management System (DMS), Chatbot, Migration Data from SharePoint 2010



## Overview

The National Bank of Egypt (NBE), established in 1898, is the country's oldest commercial bank and one of its most influential financial institutions. Over its long history, NBE has evolved through multiple economic and political phases, playing a pivotal role in Egypt's financial development. During the 1950s, it acted as the Central Bank, later transitioning into a purely commercial bank while still maintaining certain central functions in regions without Central Bank branches.



## Needs and Challenges

NBE sought to modernize its internal digital environment by migrating from outdated platforms such as SharePoint 2010 and implementing advanced solutions to streamline communication, documentation, and meeting management. The challenge was to ensure seamless migration, maintain business continuity, and enhance collaboration within a highly regulated banking environment.



## Implementation Highlights

Intalio provided a complete digital workplace solution that integrated internal communication, document management, and automation tools to enhance operational efficiency and compliance.

- › **Intranet Portal:** Created a centralized internal communication hub for employees, promoting collaboration and accessibility.
- › **Document Management System (DMS):** Enhanced document governance, archiving, and retrieval with secure access and version control.
- › **Meeting Management System (MMS):** Streamlined meeting scheduling, document sharing, and task follow-up.
- › **Digital Signature:** Enabled secure and legally valid approvals, reducing paper dependency and turnaround time.



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- › **Data Migration:** Ensured a smooth transition from SharePoint 2010 with zero data loss and minimal operational disruption.
- › **Chatbot:** Improved user support and information accessibility for internal stakeholders.



### Impact and Achievements

- › Enhanced internal communication and collaboration across departments.
- › Streamlined document lifecycle management and reduced manual processes.
- › Improved governance and compliance through secure digital workflows.
- › Accelerated decision-making with automated approvals and real-time updates.
- › Seamless migration ensuring data integrity and operational continuity.



### Conclusion

The partnership between NBE and Intalio marked a significant milestone in the bank's digital evolution. By modernizing its internal platforms, NBE enhanced operational agility, compliance, and collaboration — reinforcing its position as a leading financial institution in Egypt's digital transformation journey.